

RideAmigos FAQ

How do I sign up?

- Go to <https://gomasscommute.com/commuteworks> and click on “Login Here” on the top banner. Complete all fields: note that your exact home address is not required. You can enter just your street or a landmark near your home.
- To qualify for programs you must use your work email address to sign-up.
- When you reach the final “Network” step, please do not select a network. Simply click the box to agree to terms and conditions, and you will be automatically joined to your employer network based on your email address.

How do I use RideAmigos?

- Joining the CommuteWorks RideAmigos network will give you access to our [Emergency Ride Home](#), [CommuteFit](#), [Carpool Incentive](#), and [Rideshare Loyalty](#) programs.
- You can also explore all commuting options for your area, including shared matches (more below).

How do I find a carpool match?

- From the main menu, click on “Dashboard.” Scroll down to “Commute Options” in the bottom right-hand box. Input your home and work address, and click “View Your Commute Options.” This will show you potential shared matches, and transit, walking, and biking options.
- To search specifically for carpools or vanpools, go to the Dashboard, and click on my “Let’s Go” in the My Commutes section. You can choose to share your commute with your employer network, all MASCO [member employees](#), or the entire Greater Boston [GoMassCommute](#) network.

How do I register for CommuteWorks programs?

- From the main menu, click on “Dashboard.” In the top right-hand box, click on the program you are interested in. This will take you to the “Rewards” section, where you will see 3 tabs: Active, Available, and Completed. Sign up forms for all programs will be under the “Available” tab. Once you sign up and complete the form, it will then show under “Active.”

How do I use other RideAmigos features?

- To log trips, download the CommuteTracker app (see link in Dashboard) and link your profile. Track your impact on cost, environment, and participate in Challenges for LMA commuters. Keep an eye out for future events to meet potential people interested in sharing the ride to work.

Who can see my home address and other personal info?

- This depends on your profile and commute settings. No one can see your home address and personal info if you choose to not add to your public profile. Your public profile (which is accessible under “edit profile” under your name in the upper right corner) is visible to the Greater Boston [GoMassCommute](#) network. The other place where your personal info can be shared (if you choose) is in the “My Commutes” section. Here you may choose to keep your commute private, share with others in your employer network, share with all MASCO [member employees](#), or share with the entire [GoMassCommute](#) network.