

Fenway Health CommuteSwap Program FAQ

What is CommuteSwap?

CommuteSwap allows eligible Fenway Health employees to try using public transit (MBTA bus, subway, and commuter rail) as a commute option instead of driving alone to and from work.

Learn more about the program on our website: <https://www.masco.org/directions/commuteswap>

Who is eligible?

You are eligible for the program if you:

- Receive a parking benefit through Fenway Health
- Have been driving and parking as part of your commute for at least 30 days prior to enrollment

What are the program requirements?

- Once the participant is enrolled in CommuteSwap, they are not allowed to set aside funds for parking through payroll deduction for the duration of the program
- Fenway Health employees are eligible for the “Try the T” initiative within CommuteSwap

How much does it cost?

CommuteWorks will give you \$85 towards a monthly LinkPass (local bus and subway) OR \$130 towards a monthly commuter rail pass. Commuter Checks will be mailed to the participant’s home address by the 15th of the previous month. If the participant needs to purchase a commuter rail pass that costs more than \$130 per month, then the participant is responsible for the difference in cost.

How long does the program last?

The program allows participants to try the T for up to three months. Participants can cancel at any time.

When I receive the Commuter Check in the mail, where do I go to exchange it for a monthly MBTA or Commuter Rail pass?

Visit the MBTA website for the nearest retail location: <https://www.mbta.com/fares/retail-sales-locations>

Locations are also listed on all MBTA subway, bus, and commuter rail webpages. Scroll down to the bottom of the page and look under “Nearby MBTA fare retail sales locations.”

What happens if I lose my monthly pass?

Lost or stolen monthly passes cannot be replaced. The participant is responsible for keeping their pass safe and will need to purchase a new pass if it is lost or stolen.

How do I register?

- Register online: <https://www.masco.org/content/commuteswap-registration-form>

- Once a participant registers, they will need to complete the Fenway Health CommuteSwap Questionnaire. Once submitted to CommuteWorks and Fenway Health, the participant will learn if they are eligible for the program within 5 business days. Ask Fenway Health Human Resources for a copy of the Questionnaire or find it on the CommuteSwap [website](#).

Who do I contact if I have questions or concerns?

Contact CommuteWorks or Fenway Health Human Resources; information listed below.



Emily Breitbart
CommuteWorks Coordinator
617-632-2796
commuteworks@masco.harvard.edu

F E N W A Y  H E A L T H

Monika Sobanski
Human Resources Generalist
617-927-6415
msobanski@fenwayhealth.org